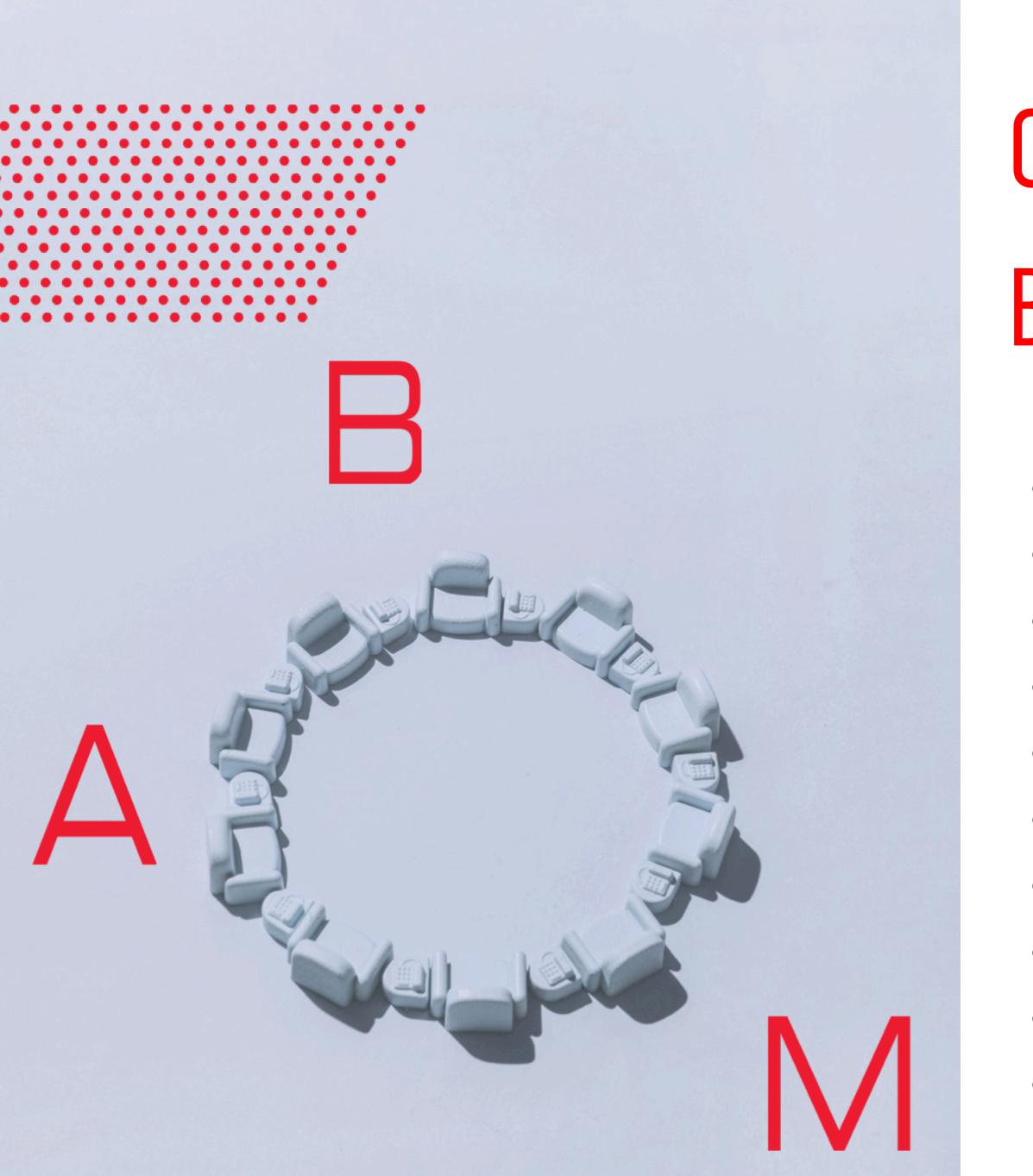


## WELCOME

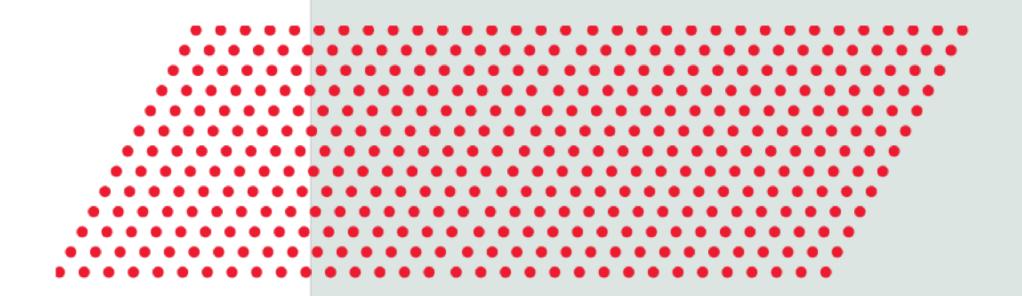




# Overview of PR Bootcamp

- Intros
- Section 1: What is PR? Why should you care?
- Section 2: Are you ready for PR?
- Section: 3: What's your message? To whom?
- Section 4: What's your story?
- Section 5: DIY PR
- Section 6: Navigating the PR terrain + crisis PR
- Section 7: How do you measure this stuff?
- Section 8: Ready to hire a firm?
- Section 9: Questions, comments, to-dos

SECTION 1: What is PR? Why should you care?





#### Marketing

Digital properties including websites, blog, email, social, etc.

### OWNED

### EARNED

0-

#### **Public Relations**

"free" media, blogger & influencer relations

### PAID

O-

#### Advertising

Both online & print paid spots including banner ads, endorsements &

# Most startups want PR t o :

- Display credibility to customers
- Bolster overall branding
- Attain customers
- Boost perception that you're a BFD
- Attract talent, partners, and more
- Cleaning up or elevating reputation
- SEO

• Show validation to investors and future ones





## SECTION 2:

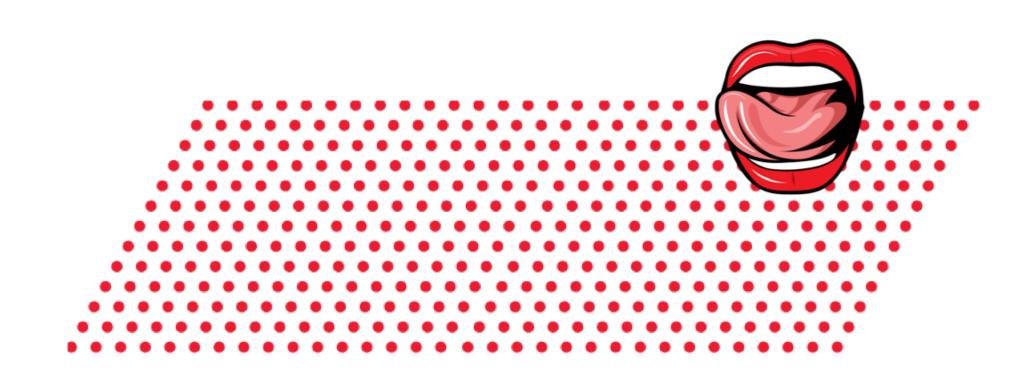
## Are you ready for PR?

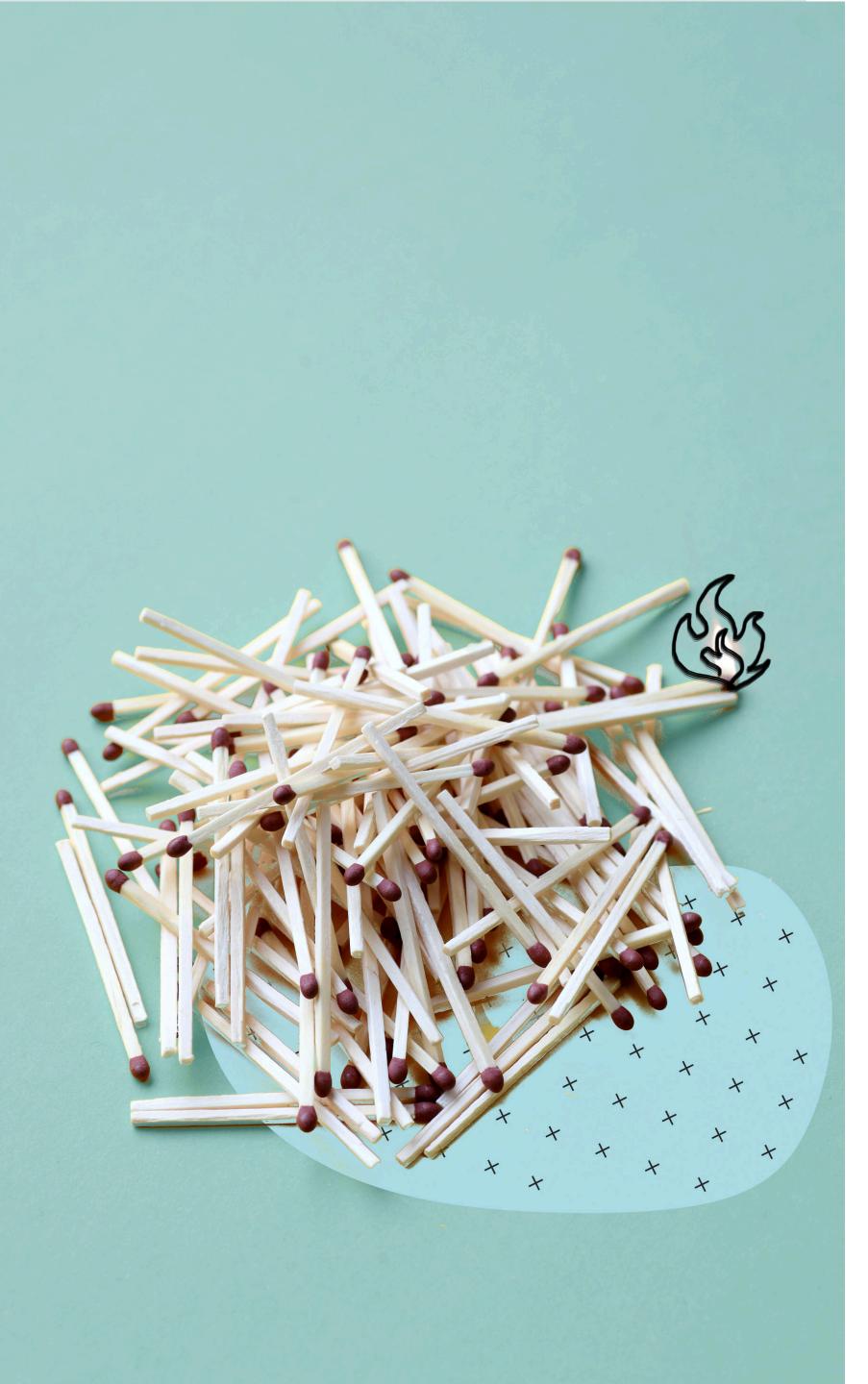
• Quiz

# SECTION 3: What's your message?



• Exercise





# SECTION 4: What's your story?

- Examples
- Flowchart + exercise



E x a u s e

## Examples of what we

Consistent news (press releases, findings, launches)

Thoughtleadership Proactive / issuesbased outreach

Engagement-first strategy

Corporate or Organization Partnerships Corporate / executive profiles

Contributed content

## Example placements

AUG 17, 2017 @ 01:10 PM 1,625 @

#### Knowing When To Invest -- It's Not When You Think 2 Free Issues of Forbes 😂 🕣 💟 讷 🚱



Valley Voices, CONTRIBUTOR Voices on technology and change FULL BIO  $\checkmark$ Opinions expressed by Forbes Contributors are their own.



POST WRITTEN BY

#### Paul Arnold

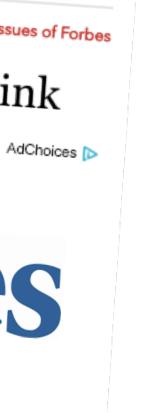
Paul Arnold is a venture investor, former startup executive and founder of Switch Ventures, a seed-stage VC firm.



Startup investing is a funny thing. Sometimes it feels like you are on fire. You see exciting companies and founders coming one right after another. Other times, nothing coming through the pipeline feels quite right, no matter how many you are seeing. After experiencing several of these hot and cold cycles, I was curious how normal this is. I decided to take a look.

Let's begin with an idea that many investors strive for: investing at a steady pace. Simple, right? Investing at a steady pace sounds intuitive enough. The only problem is





#### Inc.

### What 7 Tech Startup Founders Have to Say About Early

Success The best advice often comes from those further ahead; here is what 7 Tech Startup Founders say



PUBLISHED ON: DEC 23, 2016

One of the primary reasons my cofounder and I launched an accelerator for women entrepreneurs was because we both strongly believed that there is great value in a network of mentoring and help by and for entrepreneurs.

While specific skills and expertise can be learned from a variety of sources, there are

To that end, I make it a habit to reach out to other startup founders to gather insights an lessons learned from every stage of the journey.

Here is what seven tech startup founders recently had to say about what they've learned respective ventures allow."

#### Will Mason, Co-founder and President of Upload, Inc.

Upload VR is a tech startup based in San Francisco, California, focused on virtual and that already includes Marriott, Commerce Bank and Express Scripts. The St. Louis, named the "Fastest Growing Pre-Series A in the Bay Area" by Mattermark in January

"My number one piece of advice would be never to lose sight of the 'why.' The road of entrepreneurship is a windy one, with the highest of highs and some of the most gutcomputing forever, enabling millions of people to connect in new ways. Keeping laser focused on that 'why' is what helps drive me towards success the most."

#### Camilla Ley Valentin, Co-founder and CCO, Queue-it.

Queue-it's Software as a Service business model is aimed at making it easy for companies to create virtual "waiting rooms" when websites are overloaded. The tech startup based in Copenhagen, Denmark, has gained 1.5 billion end-users across a wide variety of verticals from retail to government.

1 STREET CRED JILLIAN MANUS Structure Capital **General Partner** Former M&A Co-Director of TMT for Credit Suisse Zurich

**BITCOIN NEAR 6-WEEK LOW** 

"As an entrepreneur, board member and active tech community builder, who is also a mother of two young girls, my spare time has been extremely limited in recent years. My personal priority for how I allocate this time has always been my family, which means that certain things within the journey of entrepreneurship which requires the understanding advice is to be completely up front, open and honest about what your priorities are. Tell very little attention is left for my really great friends. This is something I regret from time to time, but I have also come to realize that the friendships that really matter remain. My the people, who will be affected, in a kind but direct way, what your new reality, as an entrepreneur, is and you will find out where the true friendships remain. When I do see those friends, once in a great while it always immediately feels like yesterday, when we pick up the conversation. I do miss the times when I was able to see friends on a much more regular basis, but I know that eventually, we will be resurning the frequency as our

#### Chris Dornfeld, Co-founder and President of Bonfyre

Earlier this year, Bonfyre closed on \$4 Million in venture capital to grow their client list Missouri based tech startup's private social communication platform is aimed at increasing employee engagement.

"Define success at the specific point in your life. In doing this, keep in mind that what you need to keep is your balance to perform at your highest levels. So, put that time on your wrenching lows. You have to be prepared for those things to oscillate daily and the only psychological health. Understand your balance and then manage to your balance. For me, way to do so is to keep your mind focused on why you're doing all this in the first place. It is one or two travel adventures a year with my family and playing competitive sports twice a week (basketball and soccer). The travel helps be stay connected, grounded, and keep perspective. The sports, in addition to the physical benefit, allow me to step completely out of my daily routine and stress."

#### Tony DiMatteo, CEO and Co-founder, AutoLotto

AutoLotto's mobile platform makes it easy to purchase Powerball tickets on the go. The tech startup, based in San Francisco, California, has already secured venture capital and gained more than 230,000 users since launching earlier this year

"Success is inevitable. If you continue to learn from every mistake you make and not repeat them, continue to expand your network of contacts, give your absolute best effort into whatever you're doing, and are fully willing to embrace consistent and prolonged failures, then success is inevitable. It's not really left up to chance if you're doing all that and just refuse to give up. On a long enough timeline, eventually, you'll be successful."

million.

Remo Behdasht, SVP of AirBar d

Neonode's technology is currently imple Amazon Kindle, HP, Canon and Epson P more. Neonode's flagship consumer tec 2016 and is now carried by Amazon, Ber on Amazon Wishlist, and Best Seller at V "People often look at success as an end success really consists of is not only a s up being the most crucial lessons one ca that solves a real need or desire of your c driven to achieve this goal, and executing three aspects I find most necessary in reg

Nadine Levitt, Founder and Based in Santa Monica, California studios. Wurnly's technology pow rated original series in network his "Make sure the passion that prope

spend enough time in the planning knowing change will happen still). be easy to forget to properly plan. foundation is right - otherwise it's v foundation later."

josh Komenda, President, Ve Based in San Diego, California, Veyr on-time performance, cost efficient transportation, Named a Top Workp 2016, Veyo serves 2.5 million memb

'Entrepreneurial success stories alw truth is the entrepreneur's path is full herculean efforts will fall flat in the er unnoticed, your ego will be crushed, y your spouse/partner and family will b worth it - there's nothing I'd rather do, else. But it isn't for everyone. Before y this? Is my relationship going to survis it's critical to consider the journey and

# SECTION 5: DIY PR

• Use the "DIGS" approach:

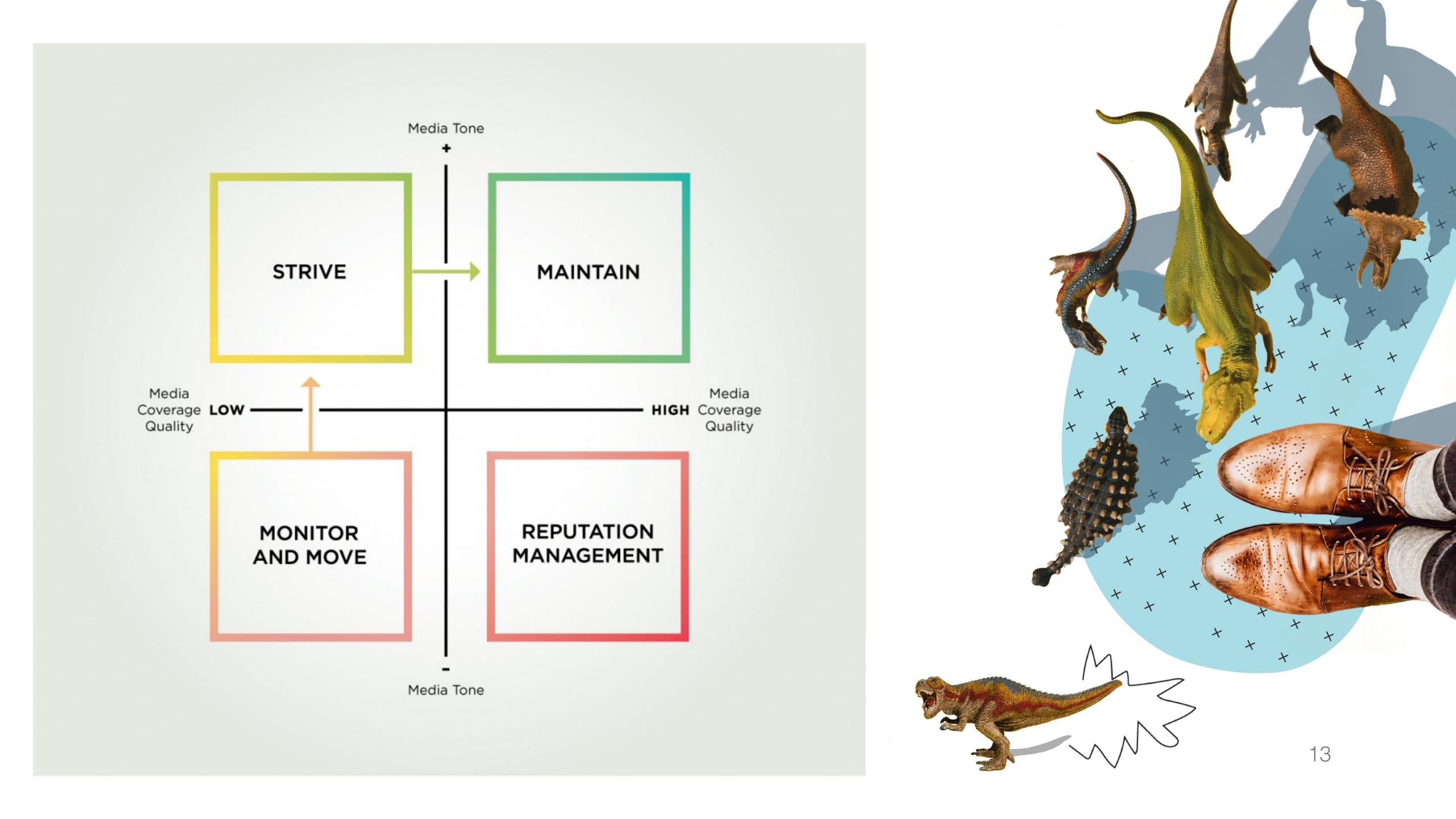
- Delve into research
- Introduction
- Get a response
- Show you're a friend
- (See samples) + write your
   own



- •
- •

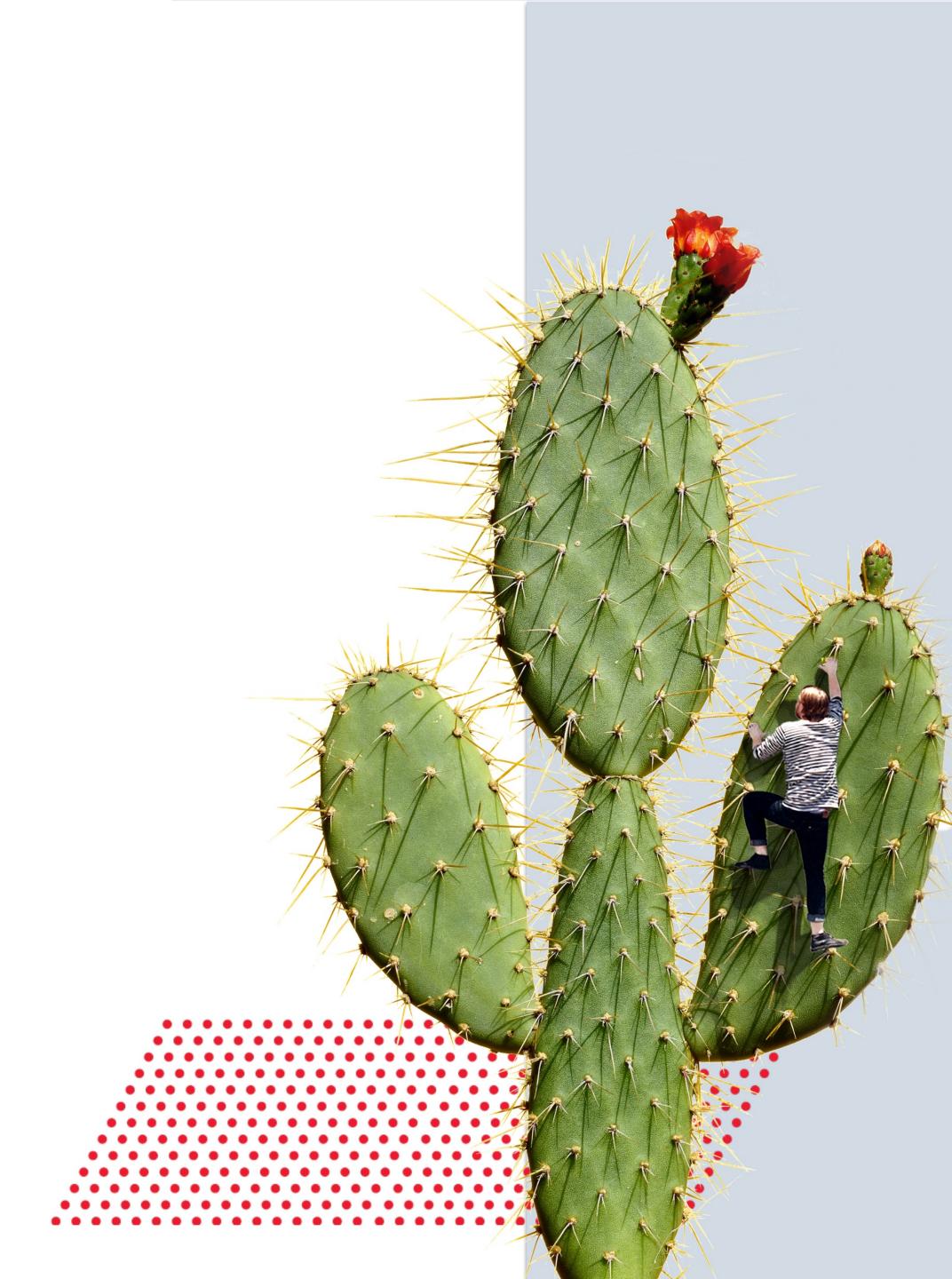
# SECTION 6: Navigating the PR terrain + crisis comms





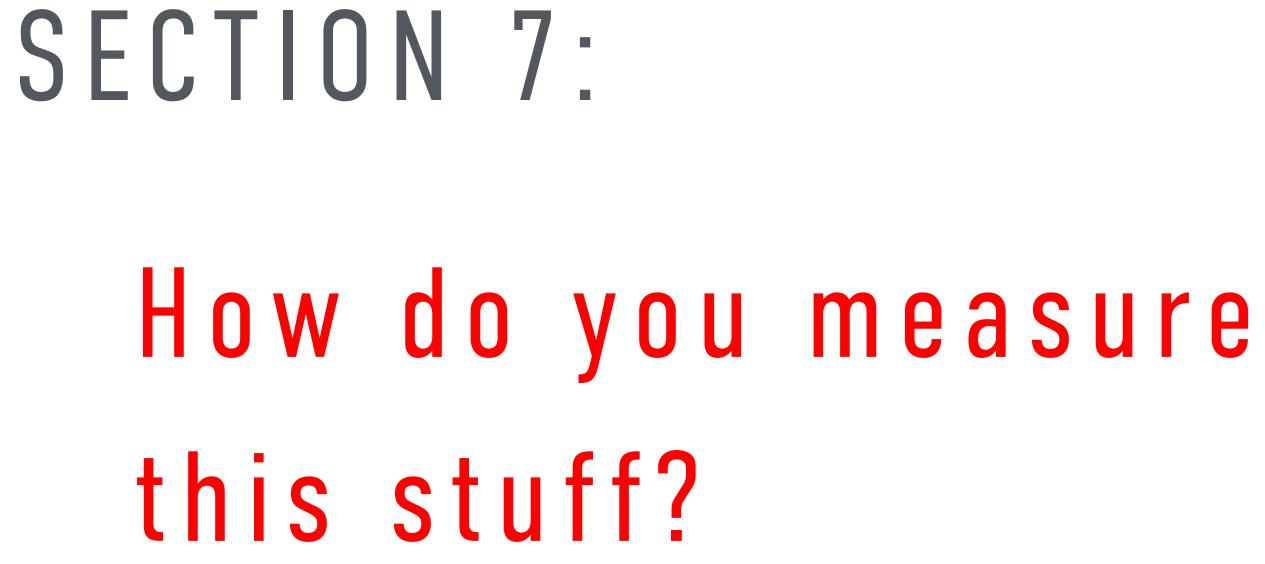
## Crisis 101

- Gather all facts quickly
- 2 Designate spokespersons
- Compile outreach list (who is spoken to first?)
- Determine which channels to distribute holding statement/which channels to pause
- 5 Determine which channels to send the full statement with 4 "W"s





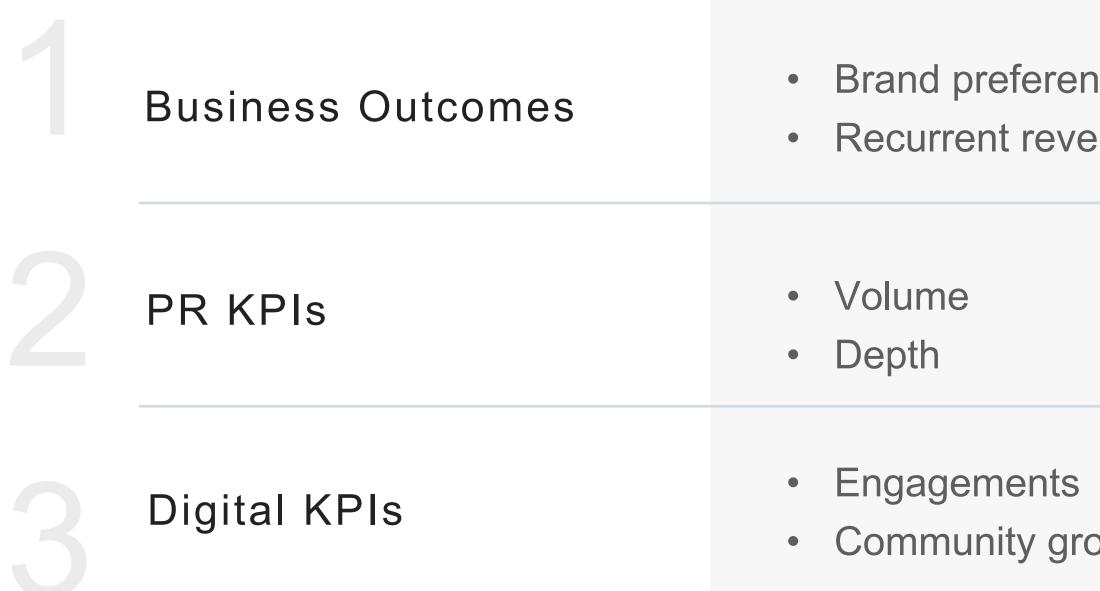
Examples: Facebook and United

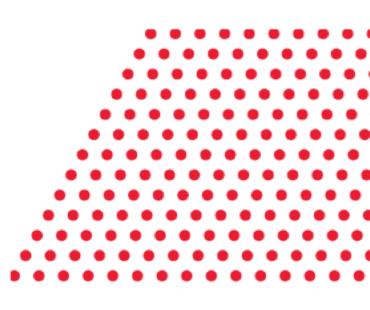






## Metrics we use

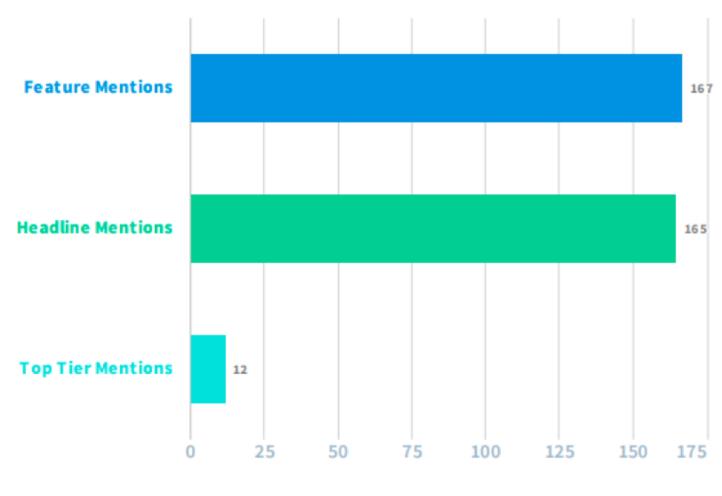




ence	New leads
/enue	<ul> <li>Increased sales</li> </ul>
	<ul> <li>Sentiment</li> </ul>
	<ul> <li>Conversion</li> </ul>
S	<ul> <li>SEO value</li> </ul>
rowth	Traffic

## BAM Insights

#### Media Performance Metrics



#### ANALYSIS | VitalConnect | All Coverage over Sep 6, 2017 - Dec 5, 2017

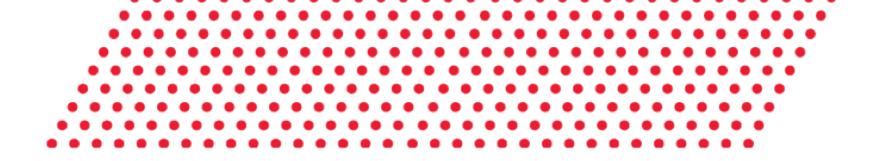
As we continue to secure more coverage, we will continue to analyze that coverage for if the stories are the right type of content, featuring the company in the right way, delivering key messages, etc.

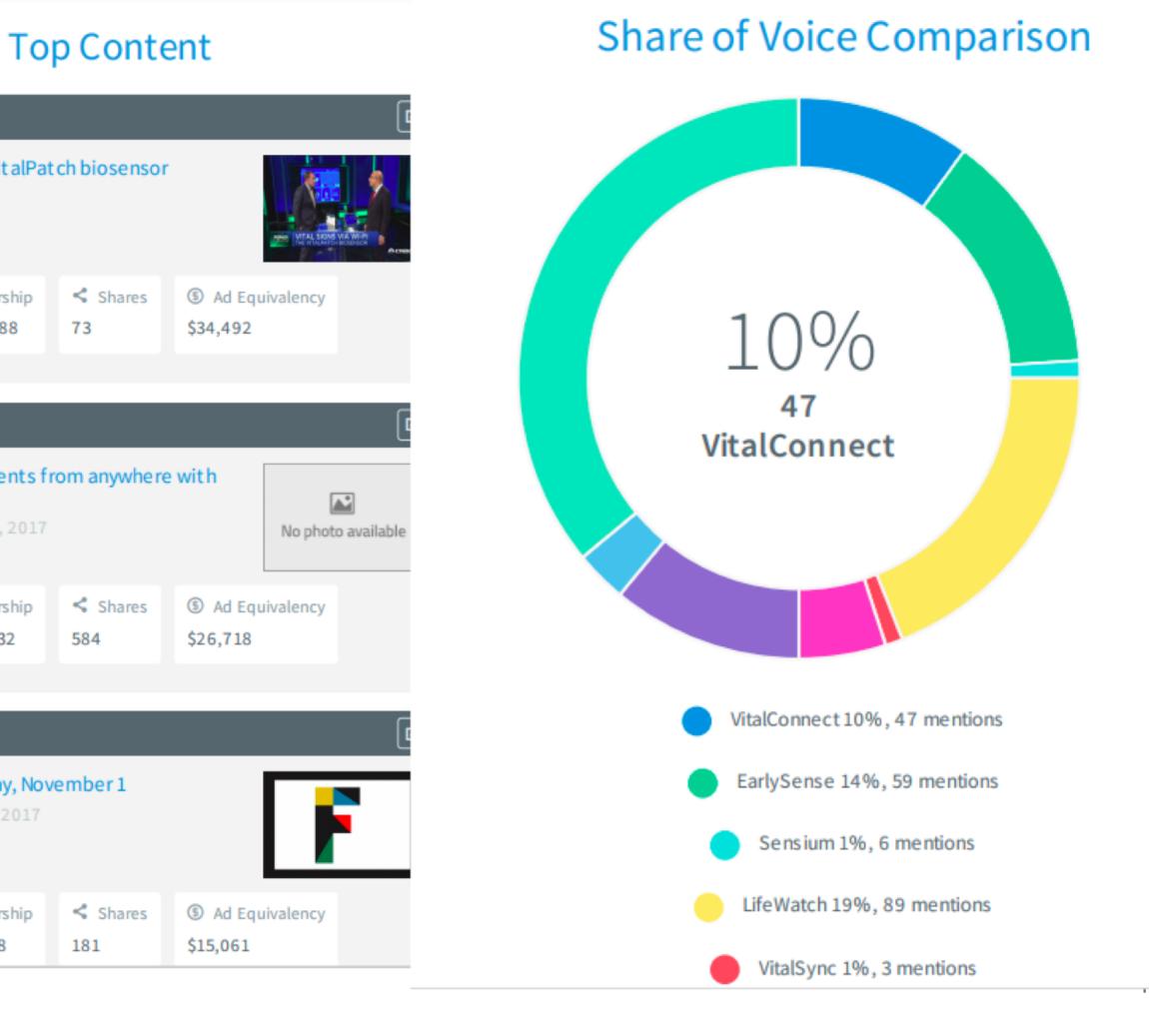
Top Tier Mentions represent stories in a top tier outlet (with 1 Million or more unique visitors monthly [UVM]) OR a feature story (including 2 or more company name mentions) OR the company name/company product name is mentioned in the story headline. It's important to note the number of mentions including VitalConnect or VitalPatch in the headline, and also those of top tier reach.

#### CNBC 'Power Lunch' tests the VitalPatch biosensor Nov 10, 2017 Sentiment Viewership 18,347,288 O neutral Mashable Doctors can monitor patients from anywhere with this special patch by Studios Editor8 Nov 13, 2017 Viewership Sentiment 14,211,732 O neutral Fortune Term Sheet — Wednesday, November 1

Sentiment	Viewership
O neutral	8,011,198

by Polina Marinova Nov 1, 2017





# SECTION 8: Hiring a PR firm?

- ProoKPIs
- Jive

### Proof of placements

# SECTION 9: Questions, feedback Immediate to-dos:

- Messaging doc: get your team on the same page
- Outlet and short media list: build relationships NOW
- Create items needed from assessment Question 1: get PR ready





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